

Your LUCKY NUMBER

Employee lottery



FREQUENTLY ASKED QUESTIONS

Who can play?

Anybody who accesses their payslip through the [Sodexo Reward Hub](#).

How do I play?

Go to www.sodexorewardhub.com, select the employee lottery tile which will take you to the online form which must be completed in order to take part. Please ensure you confirm that you have read the lottery terms and conditions on the online form.

Your employee number is your lucky number which is used in the weekly draw. If your lucky number is drawn at random you will be a prize winner

Do I choose my own lottery number to play with?

Each entry into the draw is automatically allocated a unique lottery number which is your employee number. The odds of winning are fair and equal for every number.

How much does it cost?

It costs £1 a week to take part in Your Lucky Number.

Can I have more than one entry?

No, you can only have one entry which costs £1 and buys you one chance of winning.

What are the prizes?

We'll guarantee a prize fund of at least £1,250 a week:

1st prize = £1,000

2nd prize = £150

3rd prize = £100

The more employees who participate, the bigger the prize fund, and the more money we raise for Stop Hunger.

Can you guarantee the lottery is fair?

Yes, every £1 entry has an equal chance of winning, and the winning number is drawn at random.

How is the draw randomly generated? What assurances can you give that it is truly a random draw?

The weekly draw is run by Sterling Lotteries, an independent company, who have been appointed as Sodexo's external lottery manager.

Sterling Lotteries manage the weekly draw using their Random Number Generator system which is fully certified by CAST, a Gambling Commission approved test house, who use industry-standard statistical tests. This ensures the randomness of the draw.

I'm paid monthly, why has it cost me £5.34 in the first month and £4.34 after that, to play?

For employees that are paid monthly, £5.34 will be deducted from your net pay in the first month and after that £4.34 will be deducted each month to ensure that there are sufficient funds to cover those months where there are five weeks and therefore there will be five draws before your next pay day.

Are my entries eligible for Gift Aid?

Unfortunately, as with any charity fundraising lottery, entries are not eligible for Gift Aid. We can, however, claim Gift Aid on donations.

How do I find out if I have won?

The weekly draw takes place on a Monday. We will contact you by email or post to give you the good news if you have won and you will receive the prize money directly into your bank account within a couple of days.

Winners will be publicised each week in The Weekly Brief and on the website for frontline employees, [Your Sodexo \(www.your-sodexo.com\)](http://www.your-sodexo.com).

How do I claim a prize?

When you enter our lottery we ask you for your email or postal address so that we can notify you if you win and you will receive your prize automatically, so there is no need to make a claim.

Do I pay tax on my prize if I win?

No, you do not pay tax on any winnings.

I have changed my mind about wanting to donate all my winnings to Stop Hunger, what can I do about this?

Don't worry if you do win a prize we will check with you whether you still want to donate your prize to Stop Hunger and you will have the opportunity to change your mind.

When I completed the online form, I ticked that I agreed to internal publicity if I win. What does this mean?

If you win a prize and you ticked that you agreed to internal publicity it means that we will publicise that you won in The Weekly Brief and on the website for frontline employees, [Your Sodexo](#).

When will the first draw be made?

The first draw will be made on **Tuesday 2 January 2018**. After that, each week the draw will be made on a Monday.

When is the cut off for taking part in the first draw?

The cut off for taking part is 8 December 2017. For weekly paid employees the first deduction from pay will be on the pay day in the week ending 29 December 2017. For monthly paid employees the first deduction from pay will be on the 29 December 2017 payday.

What will happen after I complete the online form on Reward Hub?

Firstly you will receive an email or letter which includes Your Lucky Number (your employee number) to confirm that your online form has been received and processed. Once your payment begins, which you will see on your payslip, you will be entered into the weekly draw.

If I don't take part in the lottery when it launches, can I still join?

If you don't join the lottery for the first draw you can join at any point in the future through the Reward Hub. Once you have completed the online form you will receive an email or letter which includes Your Lucky Number (your employee number) to confirm that your online form has been received and processed. Once your payment begins, which you will see on your payslip, you will be entered into the weekly draw.

How will I know that I am actually playing the lottery?

You will see a deduction from the lottery on your payslip.

I don't want to take part in the lottery anymore, what do I do?

If for some reason you decide you no longer want to take part in Your Lucky Number, please email yourluckynumber@lottery.sodexo.com to let us know and you will then receive an email to confirm that your cancellation has been activated.

I need some advice on the effects of gambling. Can you help?

To speak to someone about a gambling problem, contact the Gamble Aware confidential helpline on 0808 8020 133 or visit their website www.gambleaware.co.uk for further information.

How do you promote responsible gambling?

We are committed to using our lottery to raise important and vital funds for Stop Hunger in a responsible way. We support:

[The Responsible Gambling Trust](#)
[Gambleaware](#)
[Gamcare](#)

Players in difficulty with gambling are encouraged to seek help from these organisations and to talk to us if self-exclusion is required.

Who do I contact if I have further questions?

For questions about the lottery or your lottery membership, please email yourluckynumber@lottery.sodexo.com.

You can find out more information about Stop Hunger and other ways to support it on:

[Sodexo Net](#)

[Your Sodexo](#)

[Stop Hunger website](#)

Is the lottery legal?

Yes, we operate in compliance with all the Gambling Commission (the UK regulatory body concerned with lotteries) requirements and the lottery is administered by a certified External Lottery Manager. For further information please see the terms and conditions which are available on the online form on [Reward Hub](#).

What is the minimum age requirement to enter?

You must be over the age of 16 to enter the lottery.

What is the Stop Hunger Foundation?

Stop Hunger is a worldwide Sodexo initiative active in more than 40 countries. Through Stop Hunger we donate time, skills, money to tackle hunger, support nutrition and promote life skills in local communities. The Sodexo Stop Hunger Foundation is the registered charity behind the Stop Hunger campaign in the UK (Registered 1110266)

Will a deduction be taken if I have insufficient net pay?

Once you join you will be entered into the lottery provided you have sufficient net pay to pay the lottery deduction which would be a minimum of £1 for weekly paid employees and £4.34 for monthly paid employees

What will happen if I am absent due to sickness?

Providing you have sufficient net pay being paid to you for that particular pay period a lottery deduction will be taken.

What happens when I am on maternity leave?

Eligibility to play the lottery continues providing you have sufficient net pay to pay the lottery deduction which would be a minimum of £1 for weekly paid employees and £4.34 for monthly paid employees.